

**Position: Electronics Technician/Field Service Representative** 

**Anticipated Start Date: Immediately** 

**Locations: Tampa, FL** 

ReMilNet, LLC is seeking an Electronics Technician/Field Service Representative to provide Life Cycle Sustainment Management (LCSM) support 24 hours a day, 7 days a week, 365 days a year for Special Operations Forces Tactical Assured Connectivity Systems, SOF Deployable Node (SDN) Family of Systems (FoS), via hotline, email and/or on-site support, and maintain 24/7 deployable status.

The qualified candidate will provide technical and training support on all equipment and material under the SOFTACS SDN program to all personnel supporting the SOFTACS SDN program. This includes:

- Provide SOFTACS SDN FoS technical support to include any or all of the following: Phone support, email support, on-location technical assistance
- Assist in SOFTACS SDN FoS hardware/ software/ firmware upgrades.
- Fabricate materials for the integration of COTS equipment into SOFTACS Deployable Nodes.
- Maintain maintenance collection database for SOFTACS program to include opening work orders, ordering parts, and creating shipments to track the movement of equipment throughout the SOFTACS program to maintain equipment inventories.
- Setup and tear down equipment and brief senior leadership and management on SOFTACS equipment for SOCOM C4I Equipment Demonstrations.
- Provide onsite support for SOFTACS SDN-FoS system refurbishment and maintenance as requested.
- Perform full operational system check to include pulling services through the United States Special Operations Command (USSOCOM) network prior to start of training.
- Support equipment and unit technicians by providing sustainment training on systems and providing equipment support to receiving unit.
- Support the shipping of replacement equipment in support of technical support operations.
- Inventory LCSM and ensure all equipment is accounted for. Inventories will be updated each time a technical assistance visit, sustainment training and/ or refurbishment is accomplished.
- Assist with the development and integration of technical and configuration updates to equipment.

- Conduct pre-trip coordination tasks, including; contacting the gaining units Communications Operations Officer when directed.
- Take initial technical support calls and open maintenance tracking database ticket and forward information to technician.
- Assist in post-production operational testing as needed.

## **Minimum Requirements**

- Have Technical Training in Department of Defense Command, Control, Communication, Computer, Combat Systems, Intelligence, Surveillance and Reconnaissance (C5ISR) systems.
- Experience with deployable quad-band satellite antenna terminals, satellite modems and hubs, network encryptors, network acceleration devices, routers, switches, power backup and conditioning systems, voice and video over IP, and networking at the branch and WAN levels.
- Twelve (12) years of hands-on experience with Joint Warfighter C4ISR, to include three (3) of the following four (4) areas:
  - o Systems Requirements:
  - Operational Requirements:
  - o Test & Evaluation: and/or
  - Training
- Minimum Secret Clearance with TS/SCI eligibility.
- CCNA or CCNP certification is preferred.

ReMilNet offers a comprehensive benefit package that includes: competitive pay, paid days off, medical/dental/vision/life insurances, 401(k) with company match, and an education assistance program.

ReMilNet is an equal opportunity employer and does not discriminate on the basis of race, color, religion, sex, or national origin. Successful candidates will be required to pass background and drug screenings.

Interested candidates should submit their resume as an attached Word document to <u>jobs@ReMilNet.com</u>. Include *E. Tech/FSR* in the subject line of your email.